February 13, 2018

Customer Service

Allen and Roth Custom Treatments

Jacksonville, FL 32216

Dear Customer Service:

We are requesting either a refund or replacement of three boxes of damaged Marcona Hickory Handscraped Wood Plank Laminate Flooring (#246518), which we bought and had delivered in mid-January 2018.

In mid-January 2018 we had a customer that wanted new flooring installed by the end of January. While showing them the options for the flooring, they chose the Marcona Hickory Laminate Flooring which we ordered right away. After waiting a week for the delivery, we started installing the flooring and realized that three of the boxed along with the flooring were damaged. As a result we had to delay the rest of the installation because of the damaged flooring.

Because of the delayed installation, we have an angry customer that wants a major discount resulting in us not making any profit on the installation. At the same time we had a lot of difficulty reaching your Customer Service office by phone and are currently already way past our deadline for the installation. This is definitely one the most popular flooring options that we offer to our customers but this is the first time we have had this kind of incident with the product. As a result we are having to deal with this inconvenience on a pushed schedule which we would like to finish as soon as possible.

Please take the time to replace or refund our company for the three boxes of flooring as soon as possible to take care of this inconvenience.

Thank you for your response to this incident. If you have any questions please call me at (777)777-7777 ext. 777.

Sincerely,

Roman Styrku

Date: February 15, 2018

To: Employees

From: Roman Styrku

Subject: Partnership with MasterCard.

I am writing today to notify everyone that AvidXchange after raising $300 million for expansion has decided to partner with MasterCard Inc. I believe that this this partnership will have a great influence on our company in the future. The partnership will not only result in more profit for the company, but will also create hundreds of new jobs for the future.

With this partnership we plan on creating a new product known as MasterCard B2B Hub. The aim of this product is to make it possible to make business transactions online instead of check to check. With this kind of technology, the payments between businesses can be processed much easier and quicker way. Along with the product, with MasterCard being a widely known company worldwide, the partnership could help our company grow like never before. With the growth, AvidXchange could gain a lot more business with increased popularity leading to more clients and increased productivity.

With this partnership our CEO Michael Praeger had stated that “AvidXchange was founded to revolutionize the way midsize companies pay their bills”. Advancing from simple checks to an online system can do just that. We believe that this partnership will have a great impact on our company and are excited for the future. If you have any questions regarding the partnership please contact me at CEO@avidxchange.com

Information from: <http://www.charlotteobserver.com/news/business/article155060739.html>

To: Recruiter (recruiter1@microsoft.com)

From: Roman Styrku (rsty12398@gmail.com

Subject: Software Development Opportunity

Hello, I have received your email and found the software development position very interesting. It has always been a dream of mine to end up at a well-known company such as Microsoft. Software Development has always been an interesting field for me due to the problem-solving aspect and the amount of thought that has to go into it.

Unfortunately, at the moment I won’t be able to accept the position. Currently I hold a position as a Software Engineer at Red Ventures which is currently working on a major project that I am a part of. With my involvement in this project it would be a very uncomfortable and tough switch for me and the company without finishing the project first.

Even though I can’t accept it at the moment, I am still very interested in the position. The current project is currently planned to be completed in mid-September. If the position will still be available at the time then I would love to take the Software Development position at Microsoft and hope to be contacted in the future, thank you.

Roman Styrku